

# FOOD SAFETY & QUALITY POLICY

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Bintani Australia is a successful specialised supplier of brewing and food ingredients for domestic and international customers. We have a reputation as supplying high quality, safe products. We maintain our high standards of products and service by

- Maintaining a documented food safety system
- Establishing and maintaining a food safety culture within the site
- Ensuring we engage with similarly accredited suppliers with whom we have a long-standing relationship.
- By ensuring that each and every product that is despatched from our premises is safe for our customers and provided at a competitive price.

Bintani Australia is committed to accomplishing this through the implementation of Hazard Analysis and Critical Control Points (HACCP) By maintaining this system we will ensure that the Company's objectives of food safety, customer service and continuous improvements remain foremost in our business operations.

We are committed to providing training to our staff to ensure that our personnel understand the procedures and programs necessary to ensure quality and safety and are competent for the roles they undertake.

We are committed to maintaining our current programs but also improving on them. Our communication with our staff and customers alike will be open and effective. We will respond to all our customers complaints and non-conformances quickly and efficiently.

Bintani's directors will ensure that our Quality Management System is implemented and maintained throughout.

24<sup>th</sup> August 2021

Dale Meddings

Date